

CURRENT CONVERSATIONS

Outcomes - The Importance of Impact

- How do services and supports change lives?
- What does data tell us?
- What do individual experiences teach us?



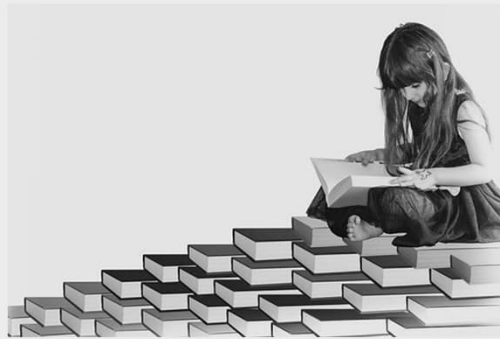
Equity – Meeting Unique Needs Fairly

- Can we give each person what they need?
- Are there barriers in the way?
- Do different people face different obstacles?
- What can we do to improve access?



Transparency – The Power of Information

- How can we make data available?
- Are facts and figures understandable?
- Can we protect personal information?
- Is available information answering the questions being asked?



Accountability – Taking Responsibility

- Accountable to whom?
 - The state
 - The community
 - Each person served and family
- What measures are the most important?
- How does accountability support positive change?



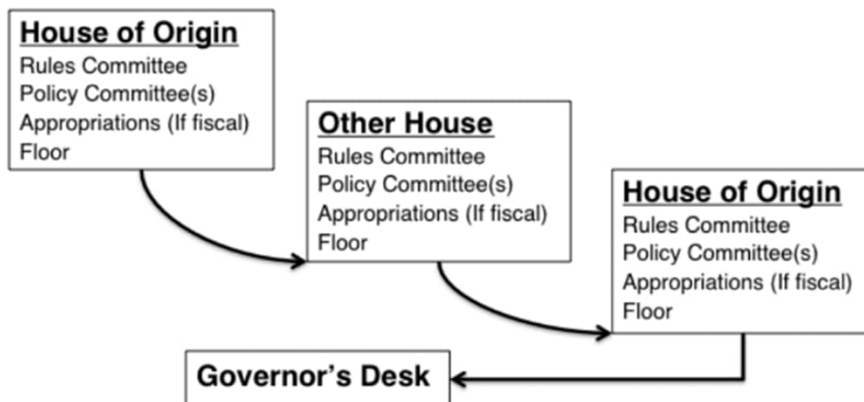
Consistency – Similarity and Predictability

- How does consistency support efficiency?
- What is the role of community responsiveness?
- Can individual flexibility still be maintained?

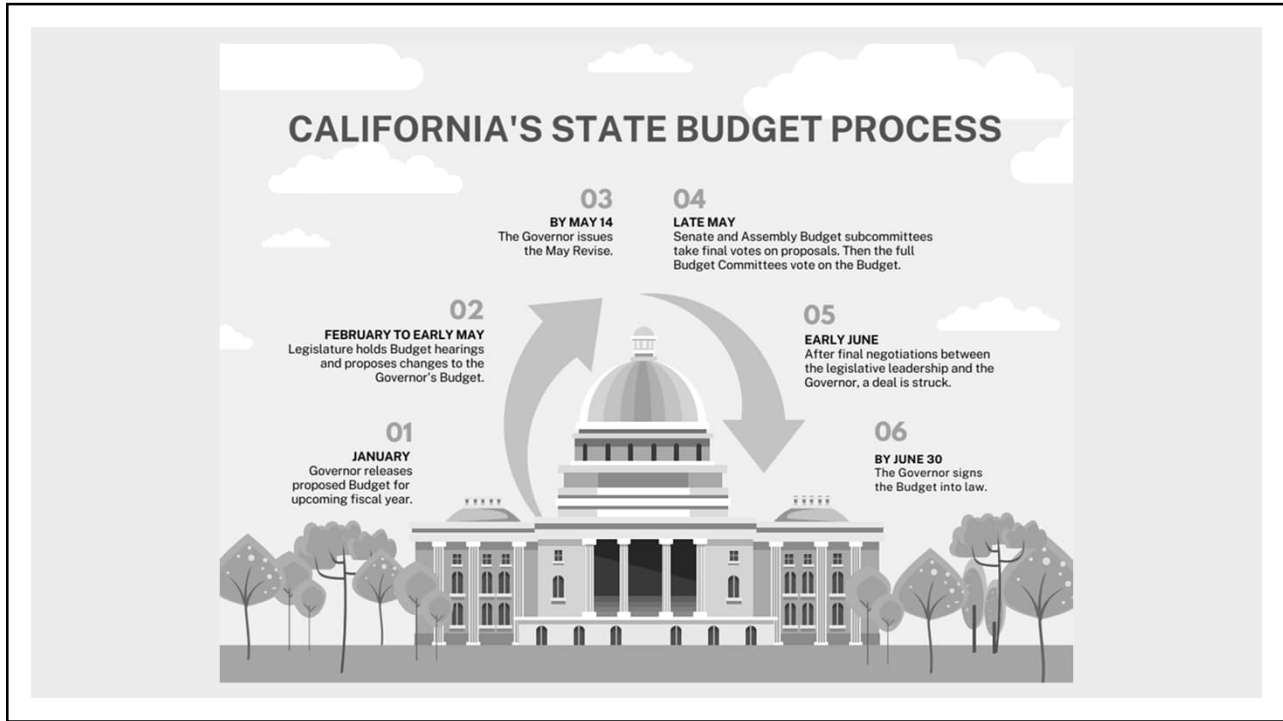


POLICY-MAKING BY THE BOOK

Simple Overview of the CA Legislative Process



Tsai, Janice. (2010). Privacy and the Smart Grid: A Policy-Making Case Study.



**DECISION-MAKING
IN THE REAL WORLD**

Sacramento – Lots of People in a Small Town

- Reputations either open or close doors.
- Relationships are built on:
 - Honesty;
 - Trust; and,
 - Integrity.
- Real stories matter most.



Winning – The Definition is Important

- Different roles with similar missions
- Opportunities for collaboration with different partners
- Crafting compromises that make sense



Money Matters – Paying for Good Ideas

- Most bills pass policy committees.
- Lawmakers have an amount of money they can spend.
- The Budget has to be balanced with limited funds.

